

Service is our Business and We Respond Faster and Smarter

ComputerPlus understands that response time to a call for service is critical. Beyond our commitment to a 4-hour response time, we have dedicated many resources to best serve our customers. Our service dispatch gathers the proper information to most efficiently route your call. We employ only the best, most experienced field engineers to provide maintenance support services throughout our coverage area. Our field engineers have access to nationwide, around-the-clock parts distribution centers. This approach enables us to have the right people and the right equipment where and when you need them.

24-hour Critical Repair Services/7 Days a Week

ComputerPlus Sales & Service provides critical repair services for your processor and related peripherals anytime of the day or night at no additional cost over our standard repair and support services which are performed between 7:00 a.m. and 6:00 p.m., Monday through Friday.

Keep in mind that “24-hour service” is not defined the same by all computer maintenance providers. Some seem to think that “24-hour service” means no more than taking service requests 24 hours a day. At ComputerPlus we do much more than simply take note of your request for service. We take action!

Nationwide Spare Parts Depots

Replacement Parts are as critical to providing quality service and repairs as are expert personnel. Frankly, you must have both and the assurance that both will be there at the same time. ComputerPlus Sales & Service has you covered. With a main parts warehouse located in our Greer, South Carolina headquarters, supplemental warehouses in each of our service areas and a nationwide network of parts suppliers, we have the parts you need and the experts to install them, when you need them.

toll free 1-800-849-4426

Preventive Maintenance

This is a topic to which many maintenance companies give lip service and nothing else. Not us! We believe that preventive maintenance works for everyone. With the proper preventive maintenance program in place you have dramatically fewer down times and more productivity. And, because it produces fewer service calls we can provide even more preventive maintenance services.



4-Hour Response time

Our commitment to a 4-hour response time has set us apart in the industry. Our response time commitment is a cornerstone of our business, which has enabled us to grow and to assist our customers in reduced downtime. We stand beside our commitments and take our promises seriously. It's just the way we do business.

System Installation, Upgrades, and Refurbishing

System Configuration, Installation and Testing/ Site Preparation Assistance

Moving to a new location? Opening a new branch office? We can move your existing system or install a new system for you. From network architecture to cabling to final installation and testing for twinax or PC server systems we are your source.

Upgrades, Feature Work, Refurbishing

ComputerPlus Sales & Service employs some of the finest field engineers in the nation to assist you. When the need arises to upgrade or add features to your existing system we can often offer you savings on the hardware requirements for your project and timesavings by providing experienced personnel to make sure that your project is executed correctly.

ComputerPlus Sales & Service wants to show you just how good a service company can be. Take us to test on flexibility, responsiveness, quality and service – we look forward to proving that we say what we mean. Whether your needs are for maintenance, hardware, or networking ComputerPlus Sales & Service will provide you with service and support of the highest professional quality. Give us a call or e-mail us today to learn more about how we may be able to help you.

Our Professional Services include:

Service Contracts for equipment maintenance

Parts and services for all your computing needs

IBM AS/400 systems

LAN/WAN installations



*Our System Engineers are certified in multiple areas
Compaq, Dell, and IBM hardware
HP, Printronix and Zebra printers
Most major computer equipment
manufacturers*

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 **COMPUTERPLUS**
SALES & SERVICE, INC.

Affordable Service with Flexible Billing

Affordable Service Delivery

ComputerPlus Sales & Service delivers quality service and peripherals at affordable prices. We believe that you can have it both ways and ComputerPlus Sales & Service has been proving it for over thirteen years. We provide our customers with the best service at the best prices without sacrificing our commitment to quality.

Flexible Billing Options

ComputerPlus Sales & Service understands that every organization operates differently. And for that reason, we will never take a cookie-cutter approach with any of our services. To that end, we will work with you to fashion a maintenance agreement that fits your specific needs. Whether you need complete 24x7 coverage, 8:00 to 5:00 coverage or just time and materials service on a per-call basis, we will develop a workable plan specifically for you.



Ask our customers
Nothing speaks louder about a company than the customers. We believe that the proof is in the service and in fact, we live by it. With that said, we encourage you to call our customers and ask them one simple question, "Would you tell me about your service from ComputerPlus Sales & Service?" You will be pleased by the answers you receive. Call us today for more information – we let our service record speak for itself.

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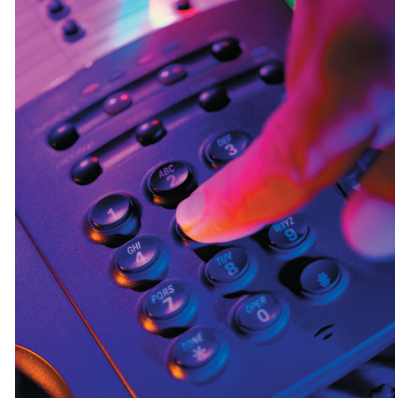


Put Us to the Test

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No-Obligation Quote

We will be happy to provide you with a no-obligation maintenance quote, help you with a project, assist in developing a new project, assist you in finding ways to cut your costs and maintain your equipment or answer any questions you may have about our site, services or company.



Contact Us

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